



CONCESSIONS VERIFICATION

VICTORIA

I UNDERSTAND AND AGREE THAT:

If I am eligible to receive a Victorian concession, I understand and agree that Lumo Energy will use my personal information and concession card details to confirm my eligibility to receive concessions. My consent will remain valid while I am a Lumo Energy customer or until I withdraw my consent. I will notify Lumo Energy of any changes in my circumstances that may affect my eligibility for a concession. If I do not provide this consent, Lumo Energy will be unable to provide me with a concession unless I obtain proof of my eligibility from the Department of Human Services and provide it to Lumo Energy.