

Faults and Emergency Contact Numbers



If you are unsure of which distributor applies to you, please visit aer.gov.au/consumers/who-is-my-distributor.

For information on life support or unplanned interruptions, please visit lumoenergy.com.au/life-support.

Electricity	National Meter Identifier starts with...	Contact Number
Victoria		
Jemena	600	131 626
United	640	132 099
CitiPower	610	131 280
Powercor	620	132 412
AusNet Services	630	131 799
New South Wales		
Endeavour Energy	431	131 003
Essential Energy	400/420/440/450	132 080
Ausgrid	410	131 388
South Australia		
SA Power Networks	200	131 366
Queensland		
Energex	311/QB0	131 962
Evoenergy	700	131 093

Gas	Meter Identification Reference starts with...	Contact Number
Victoria		
Australian Gas Networks	532	1800 427 532
Multinet Gas	531	132 691
Ausnet Gas	533	136 707
New South Wales		
Jemena Gas	524	131 909
Australian Gas Networks	525	1800 427 532
South Australia		
Australian Gas Networks	551	1800 427 532
Queensland		
Australian Gas Networks	542	1800 427 532