

Email: abolishments@lumoenergy.com.au
Phone: 1800 370 727

This form is only applicable for VIC & SA where Lumo Energy is responsible for the site.

Page 1 / 2 - Last Modified 21 September 2023
LE1139.VIC,SA.150622.E

VIC & SA Gas Abolishment Form

(Continued from Page 1)



3. Vacancy Details

Reason for Abolishment

Is anyone using a life support device?

Yes

No

Is the Property Vacant?

Yes

No

Actual Vacant Date

The timeframe for an abolishment commences from the vacancy date. If a life support device is registered at the premises a period of 15 business days is required to deregister the premises prior to Lumo Energy being able to raise an abolishment request.

4. Consent to Contact & Request Gas Abolishment

Signed by the Applicant in Section 5

By signing this form, you agree that for the property details listed in Section 2, Lumo Energy (**we, our or us**) may contact you by any means (including phone, email or SMS) for the purpose of negotiating an energy contract and/or to verify the abolishment request raised by you listed in Section 1. If you are registered on the 'Do Not Call Register', you agree that such contact with you by phone will not constitute unsolicited telemarketing calls under the *Do Not Call Register Act 2006 (Cth)*. We will not action any connection request until we make contact with and you agree to such connection. We may release information to third parties to enable us to fulfil the service request that you have made.

Privacy Collection Statement

We are collecting your personal information, such as your name, address and other contact details (**Information**) in order to contact you about our energy plans, to arrange an energy account with us and to verify and raise the abolishment request. If we do not collect this Information, we may not be able to provide our services to you to the same standard or at all. If you provided us with the personal information of another person under Section 1, you must make them aware of the matters set out in this collection statement.

We will try to collect your personal information only from you, but in some cases we may collect personal information about you from third parties. If this happens, we will take reasonable steps to ensure that you are aware that your personal information has been provided to us and of the matters contained in this collection statement.

We will only collect, store, use and disclose your personal information in accordance with our privacy policy, available on our website at www.lumoenergy.com.au/privacy (**Privacy Policy**). This includes details on disclosures we may make to our related companies, service providers (including data management providers in Europe), contractors, and to other energy companies (where this is necessary for us to be able to supply our services to you), government and regulatory authorities and professional advisers, how you may access and correct Information, and how complaints may be made and will be handled. For more information on our privacy practices or to request a hard copy, contact our Privacy Officer at PO Box 4136 East Richmond Vic 3121.

5. Applicant's Signature

(Signed by the Applicant in Section 1)

Signed by Primary Account Holder / Director:

Job Title:

Name (Please Print):

Date: